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**WARRANTY**

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**WELCOME TO GLYCINE WATCH SERVICE !  
HERE'S HOW OUR PROCESS WORKS...**

**SHIP US YOUR WATCH**



We recommend using a courier service that provides a tracking number and optional insurance

**WE EVALUATE**



Our certified technicians and watchmakers will recommend services to repair or restore your timepiece

**WE REPAIR & RETURN**



Once you approve the repair quote we'll fix and return your timepiece \$28 service and shipping fee applies

Your genuine Glycine timepiece is backed by a limited two (2) year manufacturer's warranty against manufacturing defects in material and workmanship from the original date of purchase through an authorized retailer.

This limited warranty covers the following components: hands, dial, markers and watch movement. This limited warranty does not cover the crystal, crown, strap, bracelet, or battery. Nor does it cover any damage that results from unauthorized or improper use, service, accident, impact, negligence, or normal wear and tear. Further, any damage caused by water intrusion due to accident, improper use, or negligence will not be covered.

Should you discover your watch is not functioning properly during the warranty period, please send your watch to one of our authorized repair centers for evaluation. Glycine authorized service centers are located throughout the world.

If our skilled technicians are unable to repair your warranted timepiece, Glycine will send you a new timepiece of the same model or similar model of equal or greater value. This replacement will be at the sole discretion of Glycine.

All warranty claims must be accompanied by a copy of your proof of purchase from an authorized retailer. Please do not include gift boxes or exotic straps.

As Glycine cannot guarantee the quality standards of an altered timepiece, the above-mentioned standard 2-year limited warranty on Glycine timepieces shall be invalid if the timepiece is serviced at any time by an unauthorized repair center. This includes battery replacements, which must be done at a Glycine authorized repair center in order to maintain the eligibility of the warranty. Further, Glycine cannot guarantee the quality standards if the timepiece is purchased from an unauthorized retailer. In such instances, the purchaser must rely on the seller's warranty, if any. Any additional warranty offered by an individual retailer shall be the sole responsibility of that retailer.

**Please click [here](#) for a list of Authorized Repair Centers.**

\*\* Please note that any and all claims relating to this warranty and/or your purchase of a Glycine timepiece must be brought in the purchaser's individual capacity and not as a plaintiff or class member in any purported class or representative action. Unless agreed by Glycine, no arbitrator or judge may consolidate more than one person's claims or otherwise preside over any form of a representative or class proceeding.

Your purchase, this warranty and/or any dispute arising and/or relating to your purchase of a Glycine product shall be governed and construed in accordance with the laws of the State of Florida, USA, with no regard for choice of law provisions.

Through your purchase, you hereby irrevocably and unconditionally, submit yourself to the exclusive general jurisdiction of the courts of Broward County, the State of Florida, the courts of the United States of America and appellate courts thereof.

In the event that there is a contradiction between the information here and translations available, the English version controls.